

# University of Pretoria Yearbook 2022

## Complex problem-solving and negotiating, coherence and coordination 771 (CCC 771)

|                               |  |
|-------------------------------|--|
| <b>Qualification</b>          | Postgraduate   |
| <b>Faculty</b>                | <a href="#">Faculty of Health Sciences</a>                               |
| <b>Module credits</b>         | 10.00  |
| <b>NQF Level</b>              | 08   |
| <b>Programmes</b>             | <a href="#">PGDip (Health Systems Management) (Executive Leadership)</a> |
| <b>Prerequisites</b>          | No prerequisites.  |
| <b>Language of tuition</b>    | Module is presented in English   |
| <b>Department</b>             | School of Health System and Public Health                                |
| <b>Period of presentation</b> | Year   |

### Module content

The public health leader will be equipped with strategies to address difficult and intractable problems at the workplace and assist health workers to become part of the solution by utilising newly acquired problem-solving skills which will have lasting impact in workplace settings. Negotiating techniques will be analysed for different workplace challenges and its application for greater coherence and coordination in the implementation of policy and effective management of its outcomes to improve service delivery.

The regulations and rules for the degrees published here are subject to change and may be amended after the publication of this information.

The [General Academic Regulations \(G Regulations\)](#) and [General Student Rules](#) apply to all faculties and registered students of the University, as well as all prospective students who have accepted an offer of a place at the University of Pretoria. On registering for a programme, the student bears the responsibility of ensuring that they familiarise themselves with the General Academic Regulations applicable to their registration, as well as the relevant faculty-specific and programme-specific regulations and information as stipulated in the relevant yearbook. Ignorance concerning these regulations will not be accepted as an excuse for any transgression, or basis for an exception to any of the aforementioned regulations.